

Occupier Services

A whole-building approach that drives value

FOR LANDLORDS

Good building management doesn't stop at the lobby.

We work alongside your operations to improve how occupiers experience the space, how efficiently it runs, and what it's worth over time.

What we cover

- M&E (Mechanical & Electrical)
- Security
- Cleaning
- Repairs & maintenance
- Hard and soft FM services
- Workplace experience support

Tailored to each asset

Whether you lease or own, we deliver fully outsourced FM solutions built around what your occupiers actually need.

We work with companies like PZ Cussons, Miraki and AJ Bell across more than 500,000 sq. ft - from 1,500 sq. ft offices to 60,000 sq. ft headquarters.

Our services extend into workplace experience support when it makes sense. The goal is straightforward: make your asset competitive, well-run, and valued by the people who use it.

What this delivers

Better efficiency through coordination

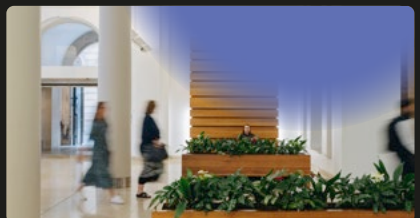
Properly coordinated services cost less and work better. No duplication, no gaps. We manage the full range, so nothing gets missed.

Stronger occupier retention

When buildings run well and occupiers feel supported, they stay. Good service, quick responses, buildings that work.

Real progress on ESG

Meeting sustainability targets takes collaboration. We help make it happen - from data and reporting to practical measures that reduce carbon and improve performance.



Keeping things running smoothly

What we cover

Enhanced leasing

Added-value FM service attracts and retains occupiers, making your space more lettable.

Consistent occupier experience

Well-managed service delivery across the whole building keeps satisfaction high.

Maintained standards

We ensure compliance with health & safety, security, and maintenance requirements – giving you control over occupied spaces.

“Workman provides a high standard of service, ensuring our office remains well-maintained and comfortable workplace. Their team is professional and approachable, and we appreciate their ongoing support.”

Terry Williamson
UAT & Software Tester, AJ Bell



Why it works

Your account manager knows your asset

Each building has a dedicated point of contact who meets regularly with occupiers to address needs and maintain performance standards.

Central service desk with local backup

We manage service requests to agreed levels, arrange proactive maintenance, respond to reactive issues, and handle specific requirements. Response times stay quick, service stays consistent.

Regular supplier performance reviews

We meticulously manage our supplier network and assess performance against clear benchmarks. If a supplier's performance falls short, action triggers kick in and we implement corrective measures to maintain quality.

For more information visit
workman.co.uk

Scan to see how we work



Want to discuss your asset's needs?

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